COMFORTCLUB

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TROUBLESHOOTING APP

Dear Comfort Club member,

For those of you with an Apple iPhone, iPod Touch or iPad; this month we are launching a new app that will help you troubleshoot Fujitsu RAC, PAC and VRF systems.

Don't worry Android users; a version for your phones should be available in the spring.

The app lets you enter the model number of the indoor or outdoor unit and, the flashing light error sequence or error code. It then advises what the fault is and brings up the troubleshooting section of the service manual.

There are also additional functions for checking thermistor values, pressure sensors and a button to activate the iPhone light within the app – very handy when you are up a ladder in a dark ceiling void. Multiple languages are also selectable.

Once the error description and troubleshooting page have been displayed they can be e-mailed to anyone as required.

While older models are not currently supported by this app, all RAC/PAC G models and all VRF units are.

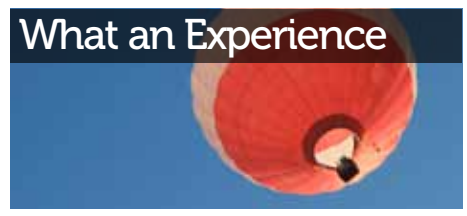
If you have any further queries regarding the app, please get in touch with the FG Eurofred Technical Team via email at technical@fgeurofred.co.uk.

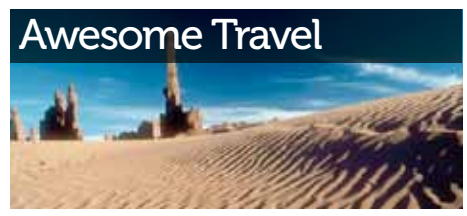
On a final note; Christmas is fast-approaching… Please ensure you submit claims to us as soon as possible to allow the support team adequate time to process; and don't forget we do allow 28 days to fulfil gift redemptions – so don't delay, order today!

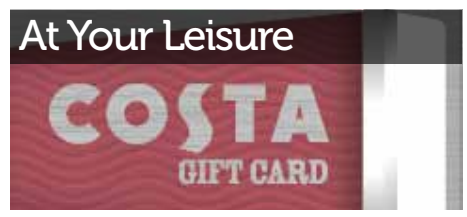
Kind regards,

The Comfort Club Team
support@fujitsuaccomfortclub.co.uk

PS. Remember to like us on Facebook – www.facebook.com/FujitsuComfortClub and follow us on Twitter @Comfort_Club - for exciting gift updates, Comfort Club news and much more!







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